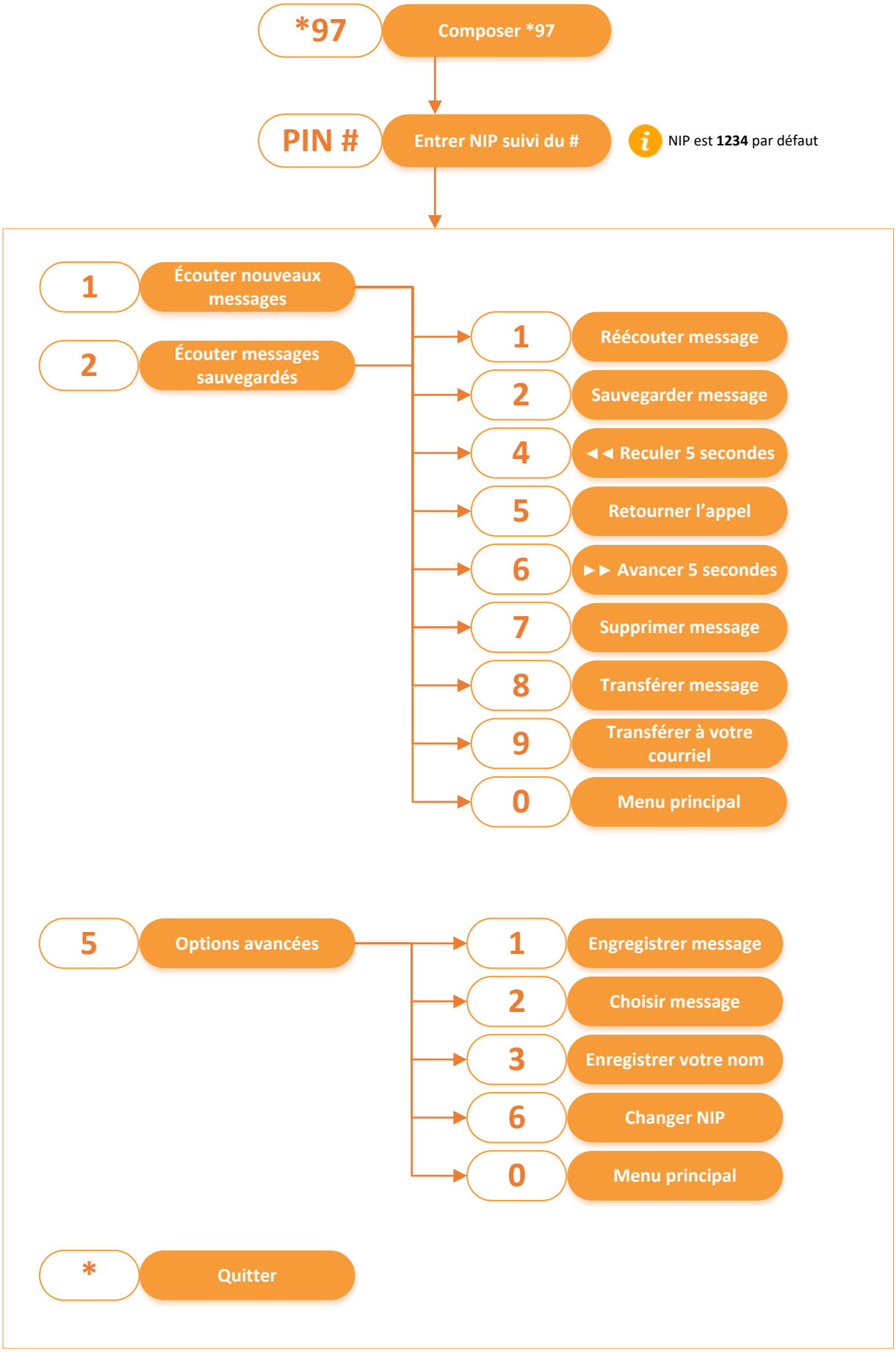Voicemail Options